

## **State Authorization Agency Per State**

### **Alabama**

Alabama Commission on Higher Education  
P.O. Box 302000  
Montgomery, AL 36130  
(334) 242-1998  
<http://www.ache.alabama.gov/>

Alabama Department of Postsecondary Education  
Office of Private School Licensing  
P.O. Box 302130  
Montgomery, AL 36130  
(334) 293-4500  
<https://www.accs.cc/index.cfm/school-licensure/complaints/>

### **Alaska**

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
(907) 465-6741  
[http://acpe.alaska.gov/ABOUT\\_US/Consumer\\_Protection](http://acpe.alaska.gov/ABOUT_US/Consumer_Protection)

### **Arizona**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street, Room 260  
Phoenix, AZ 85007  
(602) 542-5709  
<https://ppse.az.gov/complaint>

### **Arkansas**

Arkansas Department of Higher Education  
423 Main Street, Suite 400  
Little Rock, AR 72201  
(501) 371-2000  
<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

### **California**

California Bureau for Private Postsecondary Education  
2535 Capitol Oaks Drive, Suite 400  
Sacramento, CA 95833  
(916) 431-6924  
[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

**Colorado**

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

(303) 866-2723

<http://highered.colorado.gov/Academics/Complaints/default.html>

**Connecticut**

Connecticut Office of Higher Education

61 Woodland Street Hartford, CT 06105

(860) 947-1800

<http://www.ctohe.org/StudentComplaints.shtml>

**Delaware**

The Delaware Department of Education

Teacher and Administrator Quality

John W. Collette Resource Center

35 Commerce Way, Dover, DE 19904

(302) 857-3388

<https://www.doe.k12.de.us/>

**District of Columbia**

District of Columbia Education Licensure Commission

810 First Street, NE, 2nd Floor

Washington, DC 20002 (202) 727-6436

<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

**Florida**

Florida Commission for Independent Education

325 W. Gaines Street, Suite 1414

Tallahassee, FL. 32399-0400 (850) 245-3200

<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

**Georgia**

Georgia Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, Georgia 30084-5305 (770) 414-330

<http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/>

**Hawaii**

Hawaii Post-Secondary Education Authorization Program

P.O. Box 541

Honolulu, HI 96809 (808) 586-7327

<http://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf>

## **Idaho**

Idaho State Board of Education  
650 West State Street  
P.O. Box 83720  
Boise, ID 83720 (208) 334-2270

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-comp>

## **Illinois**

Illinois Board of Higher Education  
431 East Adams Street, Second Floor  
Springfield, IL 62701 (217) 782-2551

<http://complaints.ibhe.org/>

## **Indiana**

Indiana Commission for Higher Education  
101 West Ohio Street, Suite 550  
Indianapolis, Indiana 46204 (317) 464-4400

<http://www.in.gov/che/2744.htm>

## **Iowa**

Iowa College Student Aid Commission  
430 East Grand Avenue, 3rd Floor  
Des Moines, IA 50309 (515) 725-3400

<https://www.iowacollegeaid.gov/content/constituent-request-review>

## **Kansas**

Kansas Board of Regents  
1000 SW Jackson, Suite 520  
Topeka, KS 66612 (785) 296-4917

<https://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process>

## **Kentucky**

Kentucky Council on Postsecondary Education  
1024 Capital Center Drive, Suite 320  
Frankfort, Kentucky 40601 (502) 573-1555

<http://cpe.ky.gov/campuses/consumer-complaint.html>

## **Louisiana**

Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821 (225) 342-4253

<http://www.ag.state.la.us/article.aspx?articleID=36&catID=15>

## **Maine**

Maine Office of Higher Education  
23 State House Station Augusta, ME 04333 (207) 626-8800  
[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

### **Maryland**

Maryland Higher Education Commission  
6 N. Liberty Street, 10th Floor  
Baltimore, MD 21201 (410) 767-3268  
[http://mhec.maryland.gov/institutions\\_training/Pages/career/pcs/complaint.aspx](http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

### **Massachusetts**

Massachusetts Department of Higher Education  
One Ashburton Place, Room 1401  
Boston, MA 02108  
(617) 994-6922  
<http://www.mass.gov/ocabr/government/oca-agencies/dpl-lp/schools/students/information-for-studen>

### **Michigan**

Michigan Department of Licensing and Regulatory Affairs  
P.O. Box 30718  
Lansing, MI 48909 (517) 241-9209  
[http://www.michigan.gov/lara/0,4601,7-154-35299\\_61343\\_35395\\_35396---,00.html](http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html)

### **Minnesota**

Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108 (651) 259-3975  
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

### **Mississippi**

Mississippi Commission on College Accreditation  
3825 Ridgewood road Jackson, MS 39211 (601) 432-6372  
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

### **Missouri**

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102 (573) 751-2361  
<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

### **Montana**

Montana University System Office of the Commissioner of Higher Education  
2500 Broadway Street

Box 203201  
Helena, MT 59620 (406) 444-6570  
<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

### **Nebraska**

Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509 (402) 471-2847  
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

### **Nevada**

Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway, Suite 115  
Las Vegas, NV 89123 (702) 486-7330  
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

### **New Hampshire**

New Hampshire Department of Education  
Division of Higher Education - Higher Education Commission  
101 Pleasant Street Concord, NH 03301 (603) 271-0256  
<http://www.education.nh.gov/highered/compliance-allegation.htm>

### **New Jersey**

New Jersey Secretary of Higher Education  
P.O. Box 542  
Trenton, NJ 08625 (609) 292-4310  
<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

### **New Mexico**

New Mexico Higher Education Department  
2048 Galisteo Street Santa Fe, NM 87505 (505) 476-8400  
<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

### **New York**

New York State Department of Education  
Office of College and University Evaluation  
89 Washington Avenue, Room 969 EBA Albany, NY 12234  
(518) 474-1551  
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

### **North Carolina**

The University of North Carolina Board of Governors  
Post-Secondary Education Complaints  
910 Raleigh Road Chapel Hill, NC 27515 (919) 962-4550

<http://www.northcarolina.edu/complaints>

### **North Dakota**

North Dakota State Board of Higher Education  
North Dakota University System  
10th Floor, State Capitol  
600 East Boulevard Ave, Dept. 215  
Bismarck, ND 58505 (701) 328-2960  
<http://www.ndus.edu/contact/>

### **Ohio**

The Ohio Board of Regents  
25 South Front Street Columbus, Ohio 43215 (614) 387-1215  
<https://www.ohiohighered.org/students/complaints>

### **Oklahoma**

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104 (405) 225-9100  
<http://www.okhighered.org/current-college-students/complaints.shtml>

### **Oregon**

Oregon Office of Private Postsecondary Education  
255 Capitol St. NE  
Salem, OR 97301 (503) 947-5716  
<http://www.oregon.gov/highered/institutions-programs/private/Documents/PCS/PCS-Complaint-Proced>

### **Pennsylvania**

Pennsylvania Department of Education  
Office of Postsecondary and Adult Education  
333 Market Street, 12th Floor  
Harrisburg, PA 17126  
<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Stu>

### **Puerto Rico**

The Puerto Rico Council on Higher Education  
P.O. Box 19900  
San Juan, PR 00910 (787) 641-7100  
<http://www.ce.pr.gov/>

### **Rhode Island**

Rhode Island Board of Governors for Higher Education  
Rhode Island Office of Higher Education  
80 Washington Street, Suite 524

Providence, RI 02903

(401) 456-6000

<http://www.ribghe.org/students.htm>

### **South Carolina**

South Carolina Commission on Higher Education

1122 Lady Street

Suite 300

Columbia, SC 29201

(803) 737-2281

[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

### **South Dakota**

South Dakota Attorney General

1302 E. Highway 14, Suite 1

Pierre, SD 5750

(605) 773-3215

<http://consumer.sd.gov/complaintform.aspx>

### **Tennessee**

Tennessee Higher Education Commission

Division of Postsecondary School Authorization

404 James Robertson Parkway, Suite 1900

Nashville, TN 37243

(615) 741-0662

<http://tn.gov/thec/article/postsecondary-links>

### **Texas**

Texas Higher Education Coordinating Board

Office of General Counsel

P.O. Box 12788

Austin, TX 78711 (512) 427-6101

<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

### **Utah**

Utah Division of Consumer Protection

160 East 300 South

Salt Lake City, UT 84111 (801) 530-6601

<http://consumerprotection.utah.gov/complaints/index.html>

### **Vermont**

Vermont Agency of Education

219 North Main Street, Suite 402

Barre, VT 05641 (802) 479-1030

<http://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

**Virginia**

State Council of Higher Education for Virginia

101 N. 14th Street Richmond, VA 23219 (804) 225-3399

<http://schev.edu/index/students-and-parents/resources/student-complaints>

**Washington**

Washington Student Achievement Council

P.O. Box 4340

Olympia, WA 98504 (360) 753-7800

<http://www.wsac.wa.gov/student-complaints>

**West Virginia**

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd., E. Suite 700

Charleston, WV 25301 (304) 558-0261

[www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf](http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf)

**Wisconsin**

Wisconsin Educational Approval Board

201 West Washington Avenue, 3rd Floor

Madison, WI 53703 (608) 266-1996 <http://eab.state.wi.us/resources/complaint.asp>

**Wyoming**

Wyoming Department of Education

2300 Capitol Avenue, Hathaway Building, 2nd Floor

Cheyenne, WY 82002 (307) 777-7675

<https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>